

# **Welcome to Hat Head Holiday Park**

The following information and guidelines are provided to ensure all visitors at our holiday park have an enjoyable stay.

#### **Fees**

Please ensure that all fees are paid in advance.

# Check in/out

Fees are calculated until 10am on the day of departure. If your travel arrangements are inconvenienced by these times please contact Park Management to make alternative arrangements.

Sites check in 11am.

Cabins check in 2pm.

#### **Vehicles**

The safety of our customers is very important. We ask that you limit the speed of your vehicle to 8km/h (walking pace) while travelling inside the Park. Please contact Park Management if you wish to wash or repair a vehicle on site. Guests are allocated one car parking space per site.

#### Children

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and to ensure they do not disturb other people in the park. Children must be accompanied by an adult when visiting the showers and toilets.

# **Bikes and scooters**

To be used during daylight hours only and please observe all road rules including the wearing of helmets and necessary protective gear. Park patrons are responsible for their children at all times. No riding around amenity block or in the main entrance/exit area. Management cannot accept responsibility for any injuries occurred through accidents whilst in the park. Electric scooters, skateboards, hover boards etc are not permitted.

# Your site/cabin

Please keep your site/cabin tidy and use the facilities provided for drying clothes, discharge of sullage water and rubbish disposal, we ask that you do not tie ropes or secure tarps from our trees. Please do not dig trenches on or around your site.

## **Fires**

Fires are permitted from the 1st of May until the 31st

of August (inclusive). Fires must be contained and raised 30cm off the ground.

#### **Generators**

For the comfort of all guests, the use of generators is not permitted in the park.

## **Smoking**

Please note that smoking is not permitted in any cabins, outdoor public places and within 4 metres of common areas.

#### **Quiet Time**

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10 pm and before 6am. All communal areas are to be vacated by 10pm.

## **Telephone messages**

Messages will be placed on the notice boards except for urgent messages, which will be delivered to your site

## Securing your site/cabin

While Park Managers do their best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight.

#### **Pets**

Pets are permitted on camp sites during the low and mid season dates. Dogs must be kept on leads at all times and registered with reception. Pets are not to be left alone and are not permitted on our cabin sites.

## **Playground**

Use of playground equipment may result in serious personal injury including death, head, eye or spinal injury, paralysis, broken limbs or strains. Risks include falls and collisions with other users and hazards associated with gaps, openings and protruding objects.





# **Risk Warning**

Park management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times.