



macleay valley coast
Horseshoe Bay
holiday park



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 In an emergency, please call fire, ambulance or police on 000.



Welcome to Horseshoe Bay Holiday Park

The following information and guidelines are provided to ensure all visitors at our holiday park have an enjoyable stay.

Fees

Please ensure that all fees are paid in advance.

Check in/out

Fees are calculated until 10am on the day of departure. If your travel arrangements are inconvenienced by these times please contact Park Management to make alternative arrangements.

Sites check in 11am.

Cabins check in 2pm.

Vehicles

The safety of our customers is very important. We ask that you limit the speed of your vehicle to 8km/h (walking pace) while travelling inside the Park. Please contact Park Management if you wish to wash or repair a vehicle on site.

Children

The park and its facilities are provided for the enjoyment of you and your children. The supervision of your children is important for their safety and to ensure they do not disturb other people in the park. Children must be accompanied by an adult when visiting the showers and toilets.

Bikes and scooters

To be used during daylight hours only and please observe all road rules including the wearing of helmets and necessary protective gear. Park patrons are responsible for their children at all times. No riding around amenity block or in the main entrance/exit area. Management cannot accept responsibility for any injuries occurred through accidents whilst in the park.

Your site/cabin

Please keep your site/cabin tidy and use the facilities provided for drying clothes, discharge of sullage water and rubbish disposal, we ask that you do not tie ropes or secure tarps from our trees. Please do not dig trenches on or around your site.

Fires

Fires are not permitted in the park.

Generators

For the comfort of all guests, the use of generators is not permitted in the park.

Smoking

Please note that smoking is not permitted in any cabins, outdoor public places and within 4 metres of common areas.

Quiet Time

The peaceful enjoyment of our park and its facilities by all visitors is important to us. Please assist by being considerate to your neighbours and restrict noise from radios, televisions and social gatherings after 10 pm and before 6am. All communal areas are to be vacated by 10pm.

Telephone messages

Messages will be placed on the notice boards except for urgent messages, which will be delivered to your site.

Securing your site/cabin

While Park Managers do their best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight.

Pets

We understand your dog is part of the family and essential to your beachside holiday. Dogs are permitted on all site accommodation outside of high season periods.

Playground

Use of playground equipment may result in serious personal injury including death, head, eye or spinal injury, paralysis, broken limbs or strains. Risks include falls and collisions with other users and hazards associated with gaps, openings and protruding objects.



Risk Warning

Park management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times.